

PRIVACY POLICY

INTRODUCTION

Thank you for taking the time to review our Privacy Policy. At times, Bates Interior Solutions will collect certain personal information about customers and visitors to websites hosted by us. Such information will include both identifiable personal data, as well as non-identifiable personal information. Identifiable personal information will be collected when you sign a contract for service with us, or fill in a response form on our website. Non-identifiable information is gathered automatically when you visit our website and stored for use in our system. The purpose of this privacy policy is to explain to customers what types of information we will collect and how that information is used. In most cases, we collect this information when a customer fills out a response form. We undertake to protect the confidentiality of such data.

CONFIDENTIALITY

Bates Interior Solutions respects customer privacy and the privacy of those accessing our website. We undertake to protect the confidentiality of our customers including all personal information supplied in the course of contracting with us for services. We undertake not to sell your personal information to third parties for commercial or marketing purposes.

COLLECTION OF PERSONAL DATA

Bates Interior Solutions collects personal data about our customers when you visit our website; apply for a service and through the use of cookie technology. We may also combine information about you that we have with information we obtain from our business partners or affiliates.

COOKIES AND TRACKING TECHNOLOGIES

We use automatically collected information through cookies and similar technologies to:

- i. personalize our Service, such as remembering a User's or Visitor's information so that the User or Visitor will not have to re-enter it during a visit or on subsequent visits;
- ii. provide customized advertisements, content, and information;
- iii. monitor and analyze the effectiveness of Service and third-party marketing activities;
- iv. monitor aggregate site usage metrics such as total number of visitors and pages viewed;
- v. track your entries, submissions, and status in any promotions or other activities on the Service.

You can obtain more information about cookies by visiting <http://www.allaboutcookies.org>.

USE OF PERSONAL DATA

Bates Interior Solutions may on occasion use your personal information to contact you about promotional offers; advise you of matters relevant to service provision and in some cases, solicit your feedback. However, Bates Interior Solutions will provide you with an option within every communication to opt out of receiving any communications of this nature.

Bates Interior Solutions collects aggregated user data with business partners, sponsors or other third parties for the purposes of developing content and ensuring relevant advertising and content, such user data will never be used to identify individual users. These business partners and affiliated companies do not have any independent right to share this information.

Any information Bates Interior Solutions collects from you through correspondence with us, whether via e-mail, telephonically or by written letter, will only be used to address the matters within that correspondence. If this requires referring such correspondence within Bates Interior Solutions or to a third party to ensure customer service, your personal information will only be disclosed to the point necessary to address your query or concerns, and will otherwise be kept confidential.

SITE LINKING

Bates Interior Solutions website contain many links to sites that belong to third parties unrelated to us. Bates Interior Solutions cannot be held responsible for any use of your personal information arising from you disclosing personal such information on third party sites. Bates Interior Solutions cannot protect any information you may disclose on these sites and recommends that you review the privacy policy statements of those sites you visit.

RESERVATION OF RIGHTS

Bates Interior Solutions reserves the right to disclose information about customers where required in good faith, to do so by law or to exercise our legal rights or defend ourselves against legal claims.

Bates Interior Solutions further reserves the right to share information with law enforcement to investigate or prevent illegal activities being committed over our network.

Bates Interior Solutions reserves our rights to disclose your personal information where you have given us explicit legal written consent to do so.

Bates Interior Solutions reserves the right to monitor user and network traffic for site security purposes and prevent any unauthorized attempts to tamper with our site or cause damage to our property.

Bates Interior Solutions reserves the right to make changes to this privacy policy or update it. Where a major change is made, customers will be informed by e-mail notification or through a notice on our website. Customers and site visitors bear the responsibility to ensure that they have read the changes or updates as the case may be.